

## **DHS TRAVELER REDRESS INQUIRY PROGRAM (DHS TRIP)**

DHS TRIP is a single point of contact for individuals who have inquiries or seek resolution regarding difficulties they experienced during their travel screening at transportation hubs (such as airports) or crossing U.S. borders, including:

- denied or delayed airline boarding
- denied or delayed entry into and exit from the U.S. at a port of entry or border checkpoint
- continuously referred to additional (secondary) screening

Further information is available on the Department of Homeland Security's website at <http://www.dhs.gov/trip>.